

Q2 - 2020

May 26, 2020

IMPACT LEVEL:



# Infosys - Resumes Operations with 15% Employees in Second Phase - India

- Infosys will start the second phase of resuming operations this week, with about 15% of employees expected to return to the
  office, as the lockdown begins to ease across India
- With a total headcount of 242,371, 15% of Infosys workforce translates to over 36,350 employees.
- Krish Shankar, Executive Vice President, and Human Resource Head informed that the company would commence phase two
  this week and ramp up gradually
- The phased resumption of operations is in accordance with Nasscom's advisory, which has urged IT companies to follow a staggered approach by sending 10-15% of its employees to offices in the initial phase
- · An Infosys spokesperson said that the company has taken all precautionary measures to ensure employees' safety

## Source(s)

https://www.livemint.com/industry/infotech/15-infosys-staff-to-return-to-office-this-week-11590430823230.html https://telecomlive.com/web/in-second-phase-15-of-infosys-employees-to-return-to-office-this-week/

### Targets Affected:

Infosys - Infosys BPM LTD

#### Guidance

Actions to consider:

 Consider implementing suggested actions related to 'Business Recovery' under the 'COVID-19: Actions to Consider' section below / next page



#### **Related Alerts**

May 13, 2020

Low

Indian IT Companies - Resume Operations

May 6, 2020

Low

Update 4: Infosys - Resumes Operations with 5% Employees - Pune, Maharashtra, India

#### March 23, 2020

Immediate

Update 3: Infosys - Employee Tests Positive for Coronavirus in Pune, Maharashtra; Evacuation of Trainees in Mysuru, Karnataka (India) to be Disrupted Due to Lockdown

March 19, 2020

Immediate

Update 2: Infosys - Plans to Vacate Trainees Amid Coronavirus Outbreak -~10,000 in Mysuru, Karnataka

March 17, 2020

Low

Update 1: Infosys - Extends Work From Home for All Employees Amid Coronavirus Outbreak

March 15, 2020

Immediate

Infosys - Temporarily Closes Office After Employee Came in Contact with a Suspected COVID-19 Case -Bangalore, Karnataka (India)



# Impact level Definitions

Impact Level	Definitions
Immediate	Certain - Supply Wisdom recommends considering prompt action. Examples of Immediate level alert events may include bankruptcy filings, data breaches, unexpected curfews, strikes, power black-outs, major geo-political events etc.
High	Highly likely to occur in the near term (within 3 months) - Supply Wisdom recommends being in a state of readiness to take quick action. Examples of High level alert events may include withdrawal of rating by ratings agencies, hostile takeover, multiple cyber-attacks, new business policies causing significant hardship etc.
Medium	Likely to occur in the mid-term (within 3 to 6 months) - Supply Wisdom recommends reviewing current mitigation steps and being ready to take proactive actions if and when situation deteriorates further. Examples of Medium level alert events may include unplanned C-level exits, suppliers caught in bribery cases, economy slipping into recession.
Low	Possible in the long-term (after 6 months) - Supply Wisdom recommends taking proactive action if situation does not resolve. Examples of Low level alert events may include lawsuits filed against suppliers, client losses, air pollution alerts issued by country's local authorities, unexpected holidays announced for the location etc.
Informational	The event is pertinent information but does not have a risk element associated with it. Examples of Info level alert events may include launch of new solutions, partnerships signed, industry outlook, positive changes in government policies, announcements regarding launch of software parks/ free trade zones/special economic zones etc.

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